

CUSTOMER EVENT REPORT

Reporter Information

Event Reporter Name:	
Telephone:	
Email:	
Distributor Name:	

User Information

Country:	
Was user trained?	<input type="checkbox"/> Yes <input type="checkbox"/> No
Training Provider (if known):	

Device Information

Device Type (check one)	Serial Number	Software Version
<input type="checkbox"/> SAM 300		
<input type="checkbox"/> SAM 300P		
<input type="checkbox"/> SAM 350P		
<input type="checkbox"/> SAM 500P		
<input type="checkbox"/> AED		
<input type="checkbox"/> PDU		

Accessories

Other Accessories Used

Pad-Pak Information

Pad-Pak Type (check one)	Lot/Serial Number	Expiration Date
<input type="checkbox"/> Adult		
<input type="checkbox"/> Pediatric		
<input type="checkbox"/> Data-Pak		

Patient Information

<input type="checkbox"/> Male <input type="checkbox"/> Female	Age (Years):	Time of Use (Local):	Date of Use:
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Pre-existing Medical Conditions (if known)

Medical Condition (Check all that apply)	Details
<input type="checkbox"/> Diabetes Mellitus	
<input type="checkbox"/> Hypertension	
<input type="checkbox"/> Hyperlipidaemia	
<input type="checkbox"/> Implanted Pacemaker	
<input type="checkbox"/> Other	

Event Information

Was the event witnessed?	<input type="checkbox"/> Yes <input type="checkbox"/> No If yes, by whom?
Was CPR performed by bystander prior to AED switch on?	<input type="checkbox"/> Yes <input type="checkbox"/> No If yes, for how long?
What was the rescuer response time? (from SCA to retrieving AED)	
Was patient breathing on arrival of rescuer?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unknown
Did the patient have a pulse prior to commencing CPR?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unknown
Was a shock delivered?	<input type="checkbox"/> Yes <input type="checkbox"/> No

Location Where Resuscitation Was Attempted

Location (check one)	Details
<input type="checkbox"/> Home	
<input type="checkbox"/> Office	
<input type="checkbox"/> Medical Facility	
<input type="checkbox"/> Sports Center	
<input type="checkbox"/> Public Space	
<input type="checkbox"/> Other	

Presenting Heart Rhythm (if known)

Heart Rhythm (check one)	Details
<input type="checkbox"/> VF	
<input type="checkbox"/> VT	
<input type="checkbox"/> PEA	
<input type="checkbox"/> Aystole	
<input type="checkbox"/> Sinus Rhythm	
<input type="checkbox"/> Non-Shockable	
<input type="checkbox"/> Other	

Patient Outcome

Outcome (check one)	Details
<input type="checkbox"/> Survived to hospital admission	
<input type="checkbox"/> Survived to hospital discharge	
<input type="checkbox"/> Did not survive	

Is the device used available for investigation, if required? Yes No

Was the event downloaded using Saver EVO software? Yes No

If no, would you like HeartSine to provide a printed or download version of the event? Yes No
 Printed Downloaded

Additional Comments/Suggestions

Forward Hearts

Has the survivor been informed of HeartSine's 'Forward Hearts' program? (http://heartsine.com/forward-hearts)	<input type="checkbox"/> Yes <input type="checkbox"/> No
Does the survivor wish to participate in the Forward Hearts program?	<input type="checkbox"/> Yes <input type="checkbox"/> No

Signature: _____ **Date:** _____

Report/Description of Saver Event

For HeartSine Use Only

U.S./AMERICAS

Fax: +1 (215) 860 8192

Mail: HeartSine Technologies Inc.
121 Friends Lane, Suite 400
Newtown, PA 18940 USA

EUROPE/REST OF WORLD

Fax: 44 28 9093 9401

Mail: HeartSine Technologies Ltd.
203 Airport Road West, Belfast,
Northern Ireland BT3 9ED

Email: support@heartsine.com